

Personal Identification Number



**PCCW Limited**  
**電訊盈科有限公司**

*(Incorporated in Hong Kong with limited liability)*  
**(Stock Code: 0008)**

April 1, 2022

Dear Shareholder(s),

**PCCW Limited (the "Company")**

- **Annual General Meeting to be held on Friday, May 13, 2022 at 12:00 noon at 14th Floor, PCCW Tower, Taikoo Place, 979 King's Road, Quarry Bay, Hong Kong (the "AGM")**

We refer to the Company's circular (the "Circular") and the notice of AGM dated April 1, 2022 which are available on the Company's website at [www.pccw.com/ir](http://www.pccw.com/ir) and the website of Hong Kong Exchanges and Clearing Limited ("HKEX") at [www.hkexnews.hk](http://www.hkexnews.hk). Unless otherwise specified, capitalized terms used herein shall have the same meaning as ascribed to them in the Circular.

As explained in the Circular, in compliance with the Group Gathering Prohibition and the Government Guidance on AGMs, **no Shareholder (or any proxy or corporate representative appointed by any Shareholder) will be permitted to attend the AGM in person**, other than a minimum number of Shareholders (in person or by proxy) who are required to do so to form a quorate meeting. The quorum will be formed by Director(s) or other senior staff members of the Company who are Shareholders and/or proxies appointed by the Shareholders.

**YOU ARE STRONGLY ENCOURAGED TO EXERCISE YOUR RIGHT TO VOTE AT THE AGM BY APPOINTING THE CHAIRMAN OF THE AGM AS YOUR PROXY AND VOTE ACCORDING TO YOUR VOTING INSTRUCTIONS AS INDICATED IN YOUR PROXY FORM.**

**The deadline to submit completed form of proxy in advance of the AGM is Wednesday, May 11, 2022 at 12:00 noon.** Completed forms of proxy must be returned to the Company's share registrar, Computershare Hong Kong Investor Services Limited, Investor Communications Centre, 17M Floor, Hopewell Centre, 183 Queen's Road East, Wan Chai, Hong Kong. The form of proxy for use at the AGM can be downloaded from the abovementioned websites of the Company and HKEX.

You may join the AGM online as an observer by viewing the live webcast of the AGM proceedings through [www.pccw.com/agm2022](http://www.pccw.com/agm2022). Joining the webcast will not count towards the quorum, will not enable you to cast your votes online, and will not enable you to raise questions during the course of the AGM. **You can log in to the webcast through [www.pccw.com/agm2022](http://www.pccw.com/agm2022) and enter the designated distinctive username and password noted below:**

<p><b><u>Username and Password:</u></b> <i>Please refer to the 10-digit shareholder reference number starting with "C" ("SRN") printed under the barcode on the top right corner of this letter and the 5-digit Personal Identification Number ("PIN") below the SRN.</i></p>
---

**Please keep the SRN and PIN in safe custody for use on the AGM date and do not disclose it to any other person.**

You may send questions relevant to the proposed resolutions to the Company by email at [AGM2022@pccw.com](mailto:AGM2022@pccw.com) from 9:00 a.m. on Friday, May 6, 2022 to 6:00 p.m. on Wednesday, May 11, 2022. The Company may not be able to respond to all the questions, but will endeavour, where appropriate, to respond to such questions on the Company's website as soon as practicable after the AGM.

If you have any questions relating to the AGM, please contact the Company's share registrar as follows:

Computershare Hong Kong Investor Services Limited  
Shops 1712-1716  
17th Floor, Hopewell Centre  
183 Queen's Road East  
Wan Chai, Hong Kong  
Telephone: (852) 2862 8555  
Fax: (852) 2865 0990  
Website: [www.computershare.com/hk/contact](http://www.computershare.com/hk/contact)

Yours faithfully,  
For and on behalf of  
**PCCW Limited**  
**Cheung Hok Chee, Vanessa**  
*Group General Counsel and Company Secretary*